

## Shipping and Returns

Welcome to our Shipping and Returns page. Here you can find all the information you need regarding shipping, delivery times, and our return policy.

### Shipping Information:

**Free Next-Day Delivery (UK):** We offer free next-day delivery for all orders within the United Kingdom.

**International Shipping:** For orders outside the UK, shipping rates will vary depending on the destination. And can be calculated at checkouts.

### Delivery Times:

Orders are typically processed within one business day of receipt. Once your order has been processed, it will be shipped according to the following timelines:

**International Orders:** Orders are shipped the same day they are processed.

**Domestic Orders:** Orders will be shipped within 1 business day.

Delivery times for international orders may vary depending on the destination. International delivery will be 5-7 working days for EU deliveries and 9-10 days for everywhere else.

### Returns Policy:

We want you to be completely satisfied with your purchase. If for any reason you are not satisfied, we offer a hassle-free returns policy. Here are the key points:

30-Day Returns: You have up to 30 days from the date of delivery to return your item for a refund or exchange.

Items must be in Original Condition: Returned items must be unused, undamaged, and in their original packaging to be eligible for a refund or exchange.

How to Return: To initiate a return, please contact our customer service team at [info@collectionsandstuff.com](mailto:info@collectionsandstuff.com) with your order number and details of the item you wish to return.

Return Shipping: Customers are responsible for the cost of return shipping unless the item received is faulty or damaged.

**Contact Us:**

If you have any further questions about our shipping and returns policy, please don't hesitate to contact our customer service team at [info@collectionsandstuff.com](mailto:info@collectionsandstuff.com) or by calling us at : (+44) 1925 986984

Thank you for shopping with us!